

**NOTE: REFUSAL OF SHIPMENT WILL CONSTITUTE A \$100 SHIPPING FEE
AND A RESTOCKING FEE**



RETURN MERCHANT AUTHORIZATION FORM

Company Name (if any)	
Name:	
Address:	
City:	
State:	
Zip:	
Phone#:	
Email Address:	
Date Of Purchase:	

Please complete the following:

Note, Software is not refundable under any circumstances. This is industry standard for almost all kinds of media content. Any defective software cd's will be replaced free of charge.

All Hardware will require a 15% restocking fee.

	PRODUCT NAME	REASON FOR RETURNING
ITEM#1		
ITEM#2		
ITEM#3		

All products must be in the original packaging, like new condition and not have any physical wear, tear or damage.

When returning an item, we recommend using major carriers such as Airborne Express, Federal Express, UPS, OR UPS PRIORITY MAIL. Before returning an item, be certain it is packed in a protective carton including this RMA form.

Philex Enterprises, Inc. recommends that you insure your shipments for full replacement value. Include the RMA number(s) on your package label and send to:

Philex Enterprises, Inc
9045 Corbin Ave
Second Floor
Northridge, CA 91324

RMA will take 20-30 days for processing. Your refund will arrive either by check or a credit to your credit card (if a credit card was used)

Thank you for your past business. We look forward to serving you in the future.